

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

In the Matter of the )

PUBLIC UTILITIES COMMISSION )

Instituting a Proceeding Regarding )  
Hawaiian Telcom, Inc.'s Service Quality )  
and Performance Levels and Standards )  
in Relation To Its Retail and Wholesale )  
Customers. )  
\_\_\_\_\_ )

Docket No. 2006-0400

PROTECTIVE ORDER NO. 23127

STIPULATION FOR PROTECTIVE ORDER

EXHIBIT A

and

CERTIFICATE OF SERVICE

Filed December 11, 2006

At 8 o'clock A.m.

Karen Sigel.  
Chief Clerk of the Commission

DIV. OF CONSUMER ADVOCACY  
DEPT. OF COMMERCE AND  
CONSUMER AFFAIRS  
STATE OF HAWAII

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_____	)	

**STIPULATION FOR PROTECTIVE ORDER**

WHEREAS, on October 6, 2006 the Public Utilities Commission of the State of Hawaii (the "Commission") filed Order No. 22928, which initiated an investigation to examine HAWAIIAN TELCOM, INC.'s ("Hawaiian Telcom") service quality and performance levels and standards in relation to its retail and wholesale customers ("Service Quality Investigation");

WHEREAS, Order No. 22928 also named as Parties to this docket Hawaiian Telcom, the DIVISION OF CONSUMER ADVOCACY, DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS (the "Consumer Advocate"), the UNITED STATES DEPARTMENT OF DEFENSE and ALL OTHER FEDERAL EXECUTIVE AGENCIES ("DOD"), PACIFIC LIGHTNET, INC. ("PLNI") and TIME WARNER COMMUNICATIONS OF HAWAII, L.P. DBA OCEANIC COMMUNICATIONS ("TWTC") (PLNI and TWTC shall be referred to collectively as "Wholesale Parties") (Hawaiian Telcom, the Consumer

Advocate, DOD, and Wholesale Parties may be referred to collectively as "Parties" and individually as "Party" as the context warrants);

WHEREAS, the Parties maintain that the disclosure of certain confidential information could disadvantage and harm the disclosing Party and/or its related entities in that disclosure of certain information may touch upon, among other things, the disclosing Party and/or its related entities' respective company, customer and employee privacy concerns and other business and financial matters deemed competitively sensitive, confidential, privileged or proprietary;

WHEREAS, the Parties anticipate that certain information that may be requested or filed during the course of the proceeding in the docket will be considered to be competitively sensitive, confidential, privileged or proprietary by a disclosing Party and/or its related entities;

WHEREAS, the Parties desire to establish a set of procedures and provisions pertaining to the use and disclosure of information considered to be confidential and any information which any Party may in the future contend to be confidential; and

NOW, THEREFORE, IT IS HEREBY STIPULATED AND AGREED, in accordance with Section 6-61-50 of the Rules of Practice and Procedure Before the Public Utilities Commission, that the Commission issue a protective order covering the confidential information identified in the course of the proceeding in connection with the Service Quality Investigation as follows:

### TERMS OF THE ORDER

1. This protective order governs the classification, acquisition, and use of trade secrets and other confidential information produced by any Party or participant in this docket.

2. All Parties or participants to all or any portion of this docket, including persons who are granted intervention or participation after the effective date of this protective order, shall be subject to this protective order and shall be entitled to all confidential information of a Party or participant under the provisions of this protective order to the extent allowed by the Commission.

### APPLICATION OF THE UNIFORM INFORMATION PRACTICES ACT

3. To the extent that any of the documents covered by this protective order consists of "government records," as defined in Hawaii Revised Statutes ("HRS") § 92F-3, the provisions of HRS Chapter 92F ("Uniform Information Practices Act" or "UIPA") shall apply to the disclosure of information contained in such documents. In the event any provision of this protective order conflicts with any provision of the UIPA, the UIPA shall control.

### CLASSIFICATION

4. A Party to this proceeding may designate as confidential any information it believes, in good faith, contains trade secrets or other confidential research, development, commercial, customer usage, financial, vendor, or bid information, including but not limited to cost support studies. Such information shall be protected against disclosure to a non-qualified person pursuant to the terms of this protective order, unless such information is declassified, or permission to disclose the information

to such non-qualified person is granted by the Party claiming confidentiality, as provided in paragraph 13 below. In addition, a Party may designate certain information as being confidential and not to be distributed to another Party (not including the Consumer Advocate) by providing all Parties with the information set forth in paragraph 5 below and notifying the Commission and the Consumer Advocate in writing setting forth in particularity the information to be kept as confidential and not available to the other Party(ies). With respect to such confidential information, the Party to whom such information is being withheld shall be treated as a non-qualified person from whom such information shall be protected against disclosure in accordance with the terms of this protective order.

5. If a Party designates information as confidential pursuant to paragraph 4 above or 6 below, it shall produce the confidential information in accordance with the procedures described in paragraphs 11 through 14 below, and concurrently provide the following information in writing to the Parties. In particular, if a Party seeks to designate information as confidential, it must: (1) identify, in reasonable detail, the information's source, character, and location, (2) state clearly the basis for the claim of confidentiality, and (3) describe, with particularity, the cognizable harm to the producing Party from any misuse or unpermitted disclosure of the information. If the Commission or any Party challenges the claim of confidentiality of the information, the Party claiming confidentiality shall bear the burden of proof in supporting its claim of confidentiality, and the Commission will determine whether the information is confidential and whether it should be disclosed under a protective order. Any challenge to the confidentiality of any information shall be made in accordance with paragraph 24 below.

6. Confidential information provided to the Commission or a Party, orally or in any other form, shall be protected as fully as confidential information provided in written form. A Party shall notify the Commission and the Parties when information provided orally or in other than written form includes confidential information. At the time of such notification, the Party shall, in the manner provided in paragraph 5 above, specify the subject-matter of such confidential information, the basis for the claim of confidentiality, and the cognizable harm to the producing Party from any misuse or unpermitted disclosure of the information.

#### FORMS OF CONFIDENTIAL INFORMATION

7. All information claimed to be confidential information shall be subject to the terms of this protective order, and shall be treated by all qualified persons (as defined by this protective order) as constituting confidential information. Any notes, summaries, abstracts, or analyses that are prepared by counsel, experts, or other qualified persons, and that reflect the underlying confidential information, shall also be subject to the terms of this protective order.

#### DESIGNATION

8. Any Party claiming that information is confidential shall place upon the applicable material the following legend:

#### **CONFIDENTIAL SUBJECT TO PROTECTIVE ORDER**

Whenever only a portion of a document, transcript, or other material is deemed to contain confidential information, the Party shall, to the extent reasonably practicable, limit the claim of confidentiality to only such portion. However, if such limitation is not

reasonably practicable, the entire document, transcript, or other material may be designated as confidential information.

9. With respect to any confidential information that is not under the control of the Party claiming the information is confidential, other persons shall, to the extent requested by that Party, cooperate to ensure that all copies of such confidential information bear the legend required in paragraph 8 above.

10. Any Party may request the Commission to designate as confidential information any document or other information previously produced but not designated as confidential, provided that the Party, in the manner provided in paragraph 5 above, specifies the subject-matter of such confidential information, the basis for the claim of confidentiality, and the cognizable harm to the producing Party from any misuse or unpermitted disclosure of the information. In addition, the Party claiming confidentiality shall substitute the previously-produced but not designated as confidential material with the identical material under designation as required in Paragraph 8 above.

#### DISCLOSURE

11. Except as provided in paragraph 13, confidential information shall not be made available or disclosed to any person who is not a "qualified person" as defined in paragraph 12 below.

12. "Qualified person", as used in this protective order means any one of the following:

- a. The author(s), addressee(s), or originator(s) of the confidential information;

- b. The Commission, its staff, counsel (including employees directly employed by such counsel), and any consultants retained by the Commission in this proceeding;
- c. The Consumer Advocate, its staff, counsel, (including employees directly employed by such counsel), and any consultants retained by the Consumer Advocate in this proceeding;
- d. Subject to paragraph 4 above and to the extent allowed by the Commission, Hawaiian Telcom and/or its related entities, their respective officers, employees, and counsel (including employees directly employed by such counsel) and any consultants or contractors retained by Hawaiian Telcom and/or its related entities;
- e. Subject to paragraph 4 above and to the extent allowed by the Commission, any other Party or participant to this proceeding, its staff, its counsel (including employees directly employed by such counsel), and any consultants retained by it for this proceeding, provided that no person, whether staff, counsel, consultant or otherwise, who is engaged in developing, planning, marketing, or selling the Party's or participant's products or services, or determining the costs of the Party's or participant's products or services or designing prices of the Party's or participant's products or services to be charged to customers shall be a qualified person;
- f. Any other person approved by the Party asserting the claim of confidentiality; and



- g. Any other person designated as a qualified person by order of the Commission.

13. When a qualified person wishes to disclose confidential information to a non-qualified person, the qualified person must request permission from the Party claiming confidentiality. The request shall identify the non-qualified person to whom disclosure is desired; disclose any past, present, or anticipated affiliation between the qualified person and the non-qualified person; specify the exact information to be disclosed; and state the reasons for disclosure. If permission is granted by the Party claiming confidentiality, disclosure of the confidential information shall be made to such non-qualified person in the same manner as provided for qualified persons in paragraph 14 below.

#### PROCEDURE FOR OBTAINING ACCESS

14. Prior to disclosing confidential information to a qualified person other than the Commission and its staff and counsel, the qualified person shall read a copy of this protective order, complete a copy of the agreement attached as Exhibit A to this protective order, and sign the completed copy of the agreement. A copy of the executed agreement shall be delivered to the Party claiming confidentiality and the Commission.

#### USE OF CONFIDENTIAL INFORMATION

15. Any confidential information obtained under this protective order shall be used solely in connection with this proceeding and any related administrative and judicial proceedings (at which time the information will continue to be treated as confidential), and shall not be used for any other purpose, including business,

governmental or commercial purposes, or in any other administrative or judicial proceeding, except as provided in paragraphs 16 and 17, and except as may be directed by (a) an order of court, (b) an order of the Commission, and (c) the UIPA, including any ruling of the Office of Information Practices.

16. Any confidential information obtained under this protective order may be used by the Commission and its staff and counsel in any proceeding pending before the Commission involving the producing Party, or where the intended use of such confidential information is for the purpose of assisting the Commission in fulfilling its statutory duties and responsibilities. The confidential information shall continue to be treated as confidential until the protection conferred by this protective order (or any other applicable protective order) is terminated by the producing Party, or until further order of the Commission.

17. Any confidential information obtained under this protective order may be used by the Consumer Advocate, its staff, its consultant and its counsel in any proceeding pending before the Commission involving the producing Party, or where the intended use of such confidential information is for the purpose of assisting the Consumer Advocate in fulfilling its statutory duties and responsibilities. The confidential information shall continue to be treated as confidential until the protection conferred by this protective order (or any other applicable protective order) is terminated by the producing Party, or until further order of the Commission.

18. Unless otherwise ordered by the Commission, if a Party desires to file written testimony, exhibits or pleadings that contain or reflect the confidential information, only that part of the page(s) containing or reflecting such information shall

be treated as confidential, and that part of a hearing, if any, at which such information is discussed shall be held in camera, or under other conditions imposed by the Commission to prevent unnecessary public disclosure of such information. A copy of any confidential page, with any such information deleted, shall be filed to be included in the public record, and each such page shall contain the following designation in the upper left-hand corner:

**Confidential Information  
Deleted Pursuant To  
Protective Order No. \_\_\_\_\_.**

**RETENTION OF CONFIDENTIAL INFORMATION**

19. Confidential information shall be retained in a locked cabinet dedicated to the storage of confidential information, or otherwise secured to ensure that access to and disclosure of the confidential information is limited to a qualified person.

20. Confidential information that is given to or filed with the Commission or its staff shall be separately bound and placed in a sealed envelope or other appropriate sealed container on which shall appear the following legend:

**THIS ENVELOPE IS SEALED PURSUANT TO  
PROTECTIVE ORDER NO. \_\_\_\_\_ AND CONTAINS  
DOCUMENTS WITH CONFIDENTIAL INFORMATION. IT  
IS NOT TO BE OPENED OR THE CONTENTS OF THIS  
ENVELOPE DISPLAYED OR REVEALED EXCEPT TO  
QUALIFIED PERSONS AUTHORIZED TO INSPECT THE  
ENCLOSED DOCUMENTS.**

21. Confidential information shall not be reproduced or duplicated, except to make working copies and copies to be filed with the Commission under seal. If a document contains information so sensitive that it should not be copied by anyone, it shall bear the following legend: "Copying Prohibited."

22. If a court or other administrative agency requests, subpoenas, or orders production of confidential information that a Party or person has obtained under this protective order, that Party or person, prior to disclosure, shall promptly notify the Party claiming confidentiality of the request, subpoena, or order.

#### DURATION OF CONFIDENTIALITY

23. The confidentiality of the information produced pursuant to this protective order shall be preserved until all interested Parties, by written stipulation, terminate the protection conferred by this protective order, or until further order of the Commission.

#### APPEAL TO THE COMMISSION

24. If any interested person disagrees with the designation of information as confidential, the Party claiming confidentiality and the person so disagreeing shall first make a good faith attempt to resolve the dispute on an informal basis. If the dispute cannot be resolved, the person contesting the confidentiality of the information shall file a motion to compel disclosure or any other appropriate motion with the Commission. The Party claiming confidentiality shall bear the burden of proof in supporting its claim, and the Commission will determine whether the information shall continue to be designated as confidential under this protective order. Pending a disposition of the motion, the information in question shall be treated as confidential information and shall not be disclosed except as permitted in this protective order.

#### NON-WAIVER OF OBJECTIONS AND RIGHTS

25. The Parties retain the right to contest any assertion or finding of confidentiality or of non-confidentiality. Nothing in this protective order shall prevent any

Party from objecting to requests for production of information or other discovery requests.

26. The Parties retain the right to question, challenge, and object to the admissibility of confidential information on the grounds of relevancy or materiality.

#### MODIFICATION OF THE PROTECTIVE ORDER

27. The Commission may modify this protective order on the motion of any Party, or on its own motion, upon reasonable notice to the Parties and an opportunity for hearing.

#### DISPOSAL OF CONFIDENTIAL INFORMATION

28. Except as provided in paragraphs 29 and 30 below, within 90 days after the conclusion of this proceeding, persons in possession of confidential information shall, at the option of the Party producing the confidential information, return or destroy all such materials and all copies, notes, tapes, papers, or other medium containing, summarizing, excerpting, or otherwise embodying any confidential information. If the Party producing the confidential information requests destruction, the person destroying the information shall certify its destruction to the producing Party, indicating the name of the person destroying the documents, the method of destruction, and the identity of the specific documents destroyed.

29. Counsel and the representatives of record for a Party shall be entitled to retain memoranda, pleadings, exhibits of record, written testimony, and transcripts embodying information derived from or incorporating confidential information to the extent reasonably necessary to preserve files on this proceeding. The files shall not be disclosed to any other person.

30. Confidential information produced in this proceeding shall remain in the possession of the Commission, the Consumer Advocate and counsel for the Consumer Advocate for the duration required by applicable statutes, rules and administrative directives.

#### SANCTIONS

31. Any person violating this protective order shall be subject to sanctions imposed by the Commission.

DATED: Honolulu, Hawaii, this 5<sup>th</sup> day of December, 2006.



LESLIE ALAN UEOKA  
KENT D. MORIHARA  
MICHAEL H. LAU  
KRIS N. NAKAGAWA

Attorneys for Hawaiian Telcom, Inc.



CATHERINE P. AWAKUNI  
Executive Director  
Division of Consumer Advocacy  
Department of Commerce and  
Consumer Affairs



LAURA A. MAYHOOK  
J. JEFFREY MAYHOOK

Attorneys for Pacific LightNet, Inc.



STEPHEN S. MELNIKOFF  
Attorney for the United States  
Department of Defense and all other  
Federal Executive Agencies



J. DOUGLAS ING  
PAMELA J. LARSON  
LISA S. HIRAHARA

Attorneys for Time Warner Telecom of  
Hawaii L.P. dba Oceanic Communications

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KRIS N. NAKAGAWA

Attorneys for Hawaiian Telcom, Inc.

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LAURA A. MAYHOOK  
J. JEFFREY MAYHOOK

Attorneys for Pacific LightNet, Inc.


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J. DOUGLAS ING  
PAMELA J. LARSON  
LISA S. HIRAHARA

Attorneys for Time Warner Telecom of  
Hawaii L.P. dba Oceanic Communications

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CATHERINE P. AWAKUNI  
Executive Director  
Division of Consumer Advocacy  
Department of Commerce and  
Consumer Affairs



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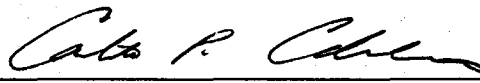
STEPHEN S. MELNIKOFF


Attorney for the United States  
Department of Defense and all other  
Federal Executive Agencies

APPROVED AND SO ORDERED THIS DEC 11 2006,

at Honolulu, Hawaii.

PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

By   
Carlito P. Caliboso, Chairman

By   
John E. Cole, Commissioner

APPROVED AS TO FORM:

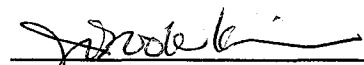
  
Ji Sook Kim  
Commission Counsel



EXHIBIT "A"

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

PROTECTIVE AGREEMENT

1. I, \_\_\_\_\_, have been presented with a copy of Protective Order No. \_\_\_\_\_ issued by the Public Utilities Commission of the State of Hawaii in Docket No. 2006-0400 on the \_\_\_\_\_ day of \_\_\_\_\_, 2006 ("Protective Order").

2. I am employed by, retained by or assisting \_\_\_\_\_ in Docket No. 2006-0400 and have requested review of the confidential information covered by the Protective Order.

3. I understand the confidential information covered by the Protective Order is to be used solely to assist \_\_\_\_\_ (the "Assisted Party") and that, unless otherwise permitted by the Protective Order, I shall not make any other use of the confidential information or disclose the confidential information to any other person.

4. I further understand that at the conclusion of my assistance to the Assisted Party I shall account for each copy, extract, note and summary of, or other document containing any part of such confidential information to the Party claiming confidentiality, and I shall abide by the provisions in paragraph 28 of the Protective Order, unless otherwise permitted by paragraphs 29 and 30 of the Protective Order.

5. I hereby certify that I have read the above-mentioned Protective Order and agree to abide by its terms and conditions.

DATED at \_\_\_\_\_, \_\_\_\_\_, this \_\_\_\_\_, 200\_\_.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Address

(\_\_\_\_\_)\_\_\_\_\_  
Telephone Number

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Stipulated  
Procedural Order No. 23127 upon the following Parties by hand delivery  
or by mail, postage prepaid and properly addressed.

DIVISION OF CONSUMER ADVOCACY  
335 Merchant Street  
Room 326  
Honolulu, HI 96813  
1 copy

LESLIE ALAN UEOKA, ESQ.  
Hawaiian Telcom, Inc.  
P.O. Box 2200  
Honolulu, HI 96841  
1 copy

KENT D. MORIHARA, ESQ.  
MICHAEL H. LAU, ESQ.  
KRIS N. NAKAGAWA, ESQ.  
Mori-hara Lau & Fong LLP  
Davies Pacific Center  
841 Bishop Street, Suite 400  
Honolulu, HI 96813  
1 copy

STEPHEN S. MELNIKOFF, ESQ.  
General Attorney  
Regulatory Law Office  
Office of the Judge Advocate General (JALS-RL)  
U.S. Army Litigation Center  
901 N. Stuart Street, Suite 700  
Arlington, Virginia 22203-1837  
1 copy

MS. LISA SUAN  
Pacific LightNet, Inc.  
1132 Bishop Street  
Suite 800  
Honolulu, HI 96813  
1 copy

LAURA A. MAYHOOK, ESQ.  
J. JEFFREY MAYHOOK, ESQ.  
Mayhook Law, PLLC  
34808 NE 14<sup>th</sup> Avenue  
La Center, WA 98629  
1 copy

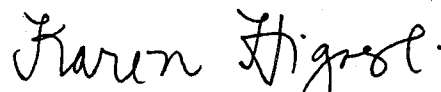
MR. EDWARD C. MURLEY  
Time Warner Telecom of Hawaii, L.P. dba  
Oceanic Communications  
2669 Kilihau Street  
Honolulu, HI 96819

1 copy

J. DOUGLAS ING, ESQ.  
PAMELA J. LARSON, ESQ.  
LISA S. HIRAHARA, ESQ.  
Watanabe Ing & Komeiji LLP  
First Hawaiian Center  
999 Bishop Street, 23<sup>rd</sup> Floor  
Honolulu, HI 96813

1 copy

DATED: Honolulu, Hawai'i, DEC 11 2006.

  
\_\_\_\_\_  
Chief Clerk